



CANNABIS REGULATION COMMISSION

August 17, 2023 , 2:00 p.m.
(877) 853 - 5257 | Meeting ID: 860-838-7310 #



CANNABIS
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Roll Call



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General Public Comment & Single / Multiple Agenda Item Comment

Agenda Item #1: Commission Business



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Agenda Item #2: Report from the Interim Executive Director



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Table of Contents



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- I. Administration**
- II. Commercial Cannabis Activity, Economic Impact**
- III. Mayor Bass' Executive Directive 4**
- IV. Legislative Activity**
- V. Communications**

Administration



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- Streamlined Contracting
- Improved Departmental Processes and Policies
- Decreased Staff Vacancy Rates
 - 8% vacancy rate
- Expanding Department Employee Development Efforts



Economic Impact



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\$4.5 BILLION
in local economic activity

A graphic showing a city skyline with several tall buildings. In the background, there are stacks of US dollar bills, including \$100 and \$20 bills, suggesting wealth and economic activity.

\$467 MILLION
in tax revenue

A graphic of the Los Angeles City Hall building, a tall, classical-style structure with a central tower and many windows.

Dollars generated by licenced cannabis
businesses in the City of LA since 2018



Mayor Bass' Executive Directive 4



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[Executive Directive 4](#) seeks to identify and address the barriers small businesses face. In the Mayor's directive, several City departments, including DCR, have been invited to create new or streamline existing processes with the goal of business creation and growth.

What DCR is doing:

- Reinstating processing timelines
- Streamlining annual licensing
- Providing fee waivers and fee deferrals & launching a fee study
- Enacting progressive enforcement tools
- Creation of LBER, "parent" records
- Ongoing Social Equity Programs

Legislative Update



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SB 51:

- SB 51 (Bradford) is a critical bill that would retroactively extend the State's provisional licensing application deadline beyond March 31, 2023. On July 11, it passed in the Business & Professions Committee. The bill will be scheduled for a vote in the Appropriations committee and then the Assembly floor before heading to the Governor's desk. The Los Angeles City Council adopted a resolution in support of this bill.

AB 1565:

- AB 1565 (Jones-Sawyer) bill provides \$15,000,000 to the State of California's Department of Cannabis Control effective July 1, 2028, and every fiscal year thereafter for Social Equity programs and assistance. The bill is currently in the Senate Appropriations Committee where it successfully passed its first vote on July 10. On July 6, the Mayor concurred with the Los Angeles City Council in adoption of a resolution in support of this bill.

SB 512:

- SB 512 (Bradford) would remove the excise tax on "gross receipts." The bill successfully passed through the Senate and was referred to the Assembly's Revenue & Tax Committee on June 15. The Los Angeles City Council introduced a resolution in support of this bill.

Communications & Community Engagement



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Social Equity Licensee spotlights →



← Monthly News bulletins



Quarterly Reports to Council Districts →



← Social Media, Increasing Engagement

Agenda Item #3: Report on the Social Equity Program



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Social Equity Program



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Mission:

To promote equitable ownership and employment opportunities in the cannabis industry in order to decrease disparities in life outcomes for marginalized communities, and to address the disproportionate impacts of the War on Drugs in those communities.



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BLC

Business,
Licensing and
Compliance

Program Benefits and Resources



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- Application Processing
- Business, Licensing, Compliance and Technical Assistance Program
- Pro Bono & Low Bono Legal Services Program
- Workforce Development Program
- SEED Rental Assistance Grant Program
- Job Board

Social Equity Licenses



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Retail

87



Delivery

110



Non-Volatile Manufacturing

59



Distribution

77



Cultivation

80

July 2023

The City of Los Angeles has issued 413 Social Equity Licenses split into 5 activities. This represents close to **33%** of all licensees. DCR anticipates that at least half of licensed businesses will be owned by Social Equity Individual Applicants by 2025.

BLC Program Overview



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Learning Management System:

- 160 hours of self-paced course content
- 91 hours of Live Webinar content
- 67 Pro Bono and Low Bono Referrals
- 350 hours of one-on-one business, professional and workforce development coaching
- Virtual & in-person job fairs
- Distributed \$15 million in direct financial assistance

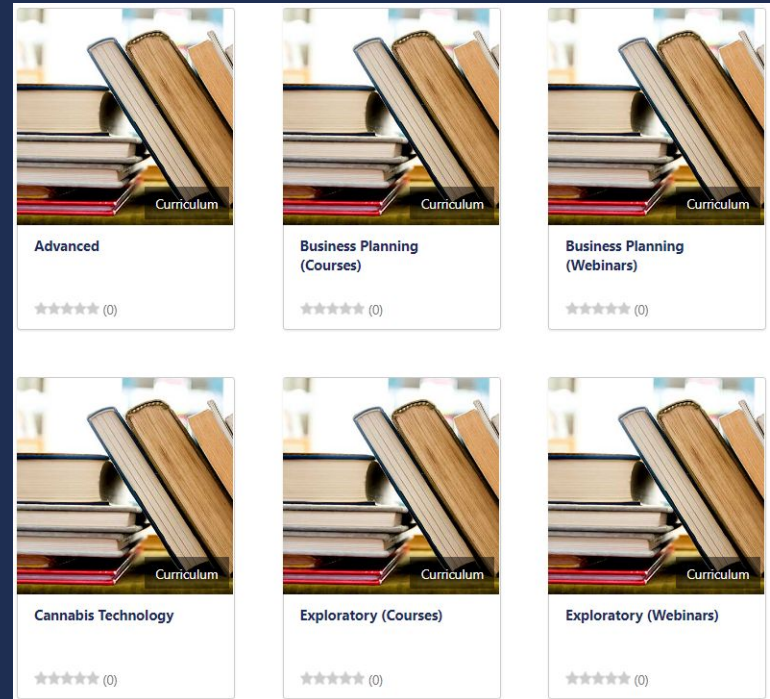
LMS Learning Pathways



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New Learning Pathways have been created to guide SEIAs through the LMS curriculum based on business stages and paths:

- Exploratory
- Business Planning
- Operational
- Advanced



BLC Website



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The SEP Team has developed a standalone website for the Business, Licensing Compliance and Technical Assistance Program. This website has many great features including the following:

- Access to the Online Learning Management System (LMS)
- Webinar Registration
- Job Board
- One-on-One Coaching Registration
- Cannadispatch Monthly Newsletter
- Video Archives
- Events

BLC Website



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[ABOUT](#)

[NEWS](#)

[RESOURCES](#)

[EMPLOYER AND EMPLOYEE BENEFITS](#)

[EVENTS](#)

[CONTACT](#)



CATCH UP ON THE **LATEST** FROM THE BLC.

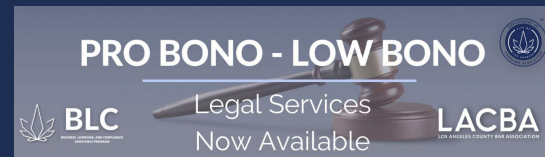
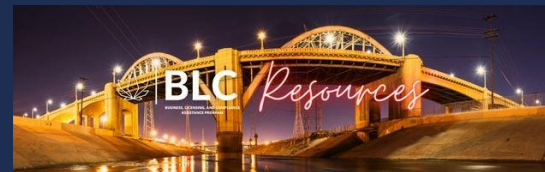
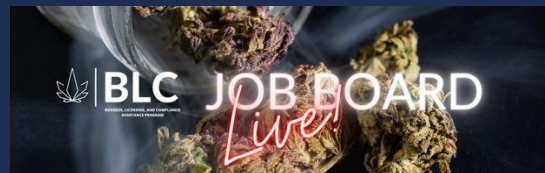
Review our latest blog articles to keep up to date on the latest updates and news directly from the BLC Program.

[CHECK NOW](#)

August 2023 Cannadispatch Newsletter

Welcome back to the BLC Cannadispatch, providing
Los Angeles's social equity community with the latest
cannabis jobs, resources, news, and events!

[Click here to read the newsletter](#)



Free Coaching



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DCR offers over 350 hours of free business, professional, and workforce development coaching with subject-matter experts from a wide range of expertise.

- **Commercial Leases & Negotiation**
- **Contracts**
- **Business Structures**

Workforce Development Training



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For job seekers, please check out our free coaching opportunities:

- Interview Training
 - Resume review
 - Resume writing assistance
 - Mock interview with coaches
- Coaching for Job Seekers
 - Skills required for specific careers within the cannabis space
 - Job application process
 - Where to find cannabis jobs

Job Board



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Job Board Features:

- Gives job seekers real time updates on available positions and job requirements
- Allows job seekers to view job descriptions and apply
- Have the confidence to know that they are working for a licensed cannabis operator
- Allow licensed operators to recruit for local, transitional and social equity hires
- 59 active job postings

STIIIZY Delivery Inventory Associate, Los Angeles

STIIIZY - Los Angeles, CA

Inventory Control



Our inventory associate ensures our delivery drivers have the necessary items for a full customer menu. We pride ourselves on maintaining a wide variety of delectables at many different price points and the inventory associate is responsible for making it

[View Job](#)

Posted: 04/25/23

Expires: n/a

STIIIZY Delivery

STIIIZY - Los Angeles, CA

Driver (Transporter)



Our Delivery Drivers are the face of our company. Ideal candidates for this position will take pride in their ability to provide exceptional customer service while also ensuring a safe, accurate, efficient, friendly, and timely delivery.

[View Job](#)

Posted: 04/25/23

Expires: n/a

Senior Accountant

Shryne Group - Los Angeles, CA

Bookkeeping/Accounting



We are looking for a detail-oriented and experienced senior accountant to perform and coordinate accounting duties within our fast-growing company.

[View Job](#)

Posted: 04/25/23

Expires: n/a

Security Operations Manager, Los Angeles

IGS Solutions - Los Angeles, CA

Security



Directly manage all Security Officer field business operations for the company

[View Job](#)

Posted: 04/25/23

Expires: n/a

Good Faith Hiring Requirements Report



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Good Faith Hiring Requirements Report

CONTINUE →

The City of Los Angeles Municipal Code establishes good-faith hiring requirements for all licensed operators.

Every licensed cannabis business in the City of Los Angeles must participate in this survey and complete it annually by submitting the GFHR Survey jotform.

Good Faith Hiring Requirements Report



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Acknowledgement*

As with all other licensing information or records, information submitted to DCR in this form may be publicly disclosed on DCR's website, in response to a California Public Records Act request (Government Code section 6250 et seq.), as permitted by the Information Practices Act (Civil Code section 1798 et seq.), to another government agency as required by state or federal law, in response to a court or administrative order, a subpoena, or a search warrant.

Please sign your signature

← PREVIOUS

SUBMIT

At a minimum, a Licensee is required to contact local community-based organizations, City of Los Angeles WorkSource Centers, and other similar organizations to facilitate job outreach, development, and placement services. Is the commercial cannabis business making a good faith effort to comply with this requirement?*

Please describe your efforts.

Type here...

Tr B I U ↻ ☰ ☷ " - ☒ ☺

← PREVIOUS

NEXT →

The Good Faith Hiring Requirements Report can be found in the Employer Tool Kit, along with a guide to all other employer assets, on DCR's Licensed Employer's Resources Page.



DCR Equity Stakeholder Advisory Committee



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Purpose:

The DCR Equity Stakeholder Advisory Workgroup is designed to constructively discuss and contribute ideas to our program so that it continues to serve the cannabis equity community.

This will be a diverse group of social equity entrepreneurs from the licensed cannabis industry, including retail business owners, delivery service owners, emerging entrepreneurs, medical cannabis business owners, manufacturers and growers.

DCR Equity Stakeholder Advisory Committee



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Requirements:

- Completed 5 hours of training in the Learning Management System
- Has received at least one grant
- Attended 3 webinars

23 chosen participants have been split into two groups of 11 and 12.

First meeting: July 27, 2023. Meetings will be held quarterly.

- 1:00 PM-2:30 PM
- 5:00 PM- 6:30 PM

Social Equity Program on DCR Social Media



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WWW.CANNABIS.LACITY.ORG



**City of Los Angeles Department of
Cannabis Regulation**

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ladcr



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74 posts

438 followers

76 following

LA Department of Cannabis Regulation

The City of Los Angeles Department of Cannabis Regulation (DCR). Established 2017.
linktr.ee/ladcr

[POSTS](#)

[REELS](#)

[TAGGED](#)

DCR's
New Legal Cannabis Retailer Map is here!



YOU ARE INVITED

**LOS ANGELES
CANNABIS UNITE**
SUMMER EDITION

JUNE 17th
MAYFAIR HOTEL

What you need to **KNOW**

Hemp vs. "Cannabis"



LA Cannabis Unite: Summer Edition



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LA Cannabis Unite: Summer Edition



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- Over 560 attendees
- DCR Resource Room
- One on one coaching
- SEED Grant Direct Assistance
- SEIA exhibitors supply chain networking

LACBA Legal Assistance



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Pro Bono:

- Available to all verified Social Equity Individual Applicants/10 hours of free legal services
- 56 applicants have been referred through the Los Angeles County Bar Association's Smart Law Referral Service

If you have questions about eligibility, please contact us at DCR.SEP@lacity.org

LACBA Legal Assistance



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Low Bono:

- Program launched on October 6, 2022.
- Available to all verified Social Equity Individual Applicants
- 30 hours of legal consultation and services at \$35/hour per applicant

Pro Bono/Low Bono Legal Services

This referral service is available to ALL Social Equity Individual Applicants who have passed the Pre-Application stage. You may now be eligible to receive up to 40 hours of legal services -- 10 hours of free Pro Bono and 30 hours of Low Bono for only \$35 per hour.

SIGN UP HERE

[Pro Bono/Low Bono Legal Services Survey](#)

[Pro Bono/Low Bono Authorization Agreement](#)

The Los Angeles County Bar Association's Cannabis Section, in partnership with DCR, has created a Pro Bono/Low Bono Legal Assistance program which will operate through the Bar Association's Smart Law Referral Service for Social Equity Applicants.

The goals of this referral resource are to promote fair and equitable participation in the licensed commercial cannabis industry, and to foster a level playing field as it relates to access to legal counsel, and help deter predatory practices targeting the social equity community.

The Pro Bono program provides up to 10 hours of free legal advice for verified Social Equity Individual Applicants (SEIA) who meet eligibility criteria. In addition, SEIA's can access the Low Bono program that allows those who qualify to receive up to 30 hours of legal advice at a discounted rate of \$35 per hour.

If you are qualified and interested in this free and reduced cost service, please complete the online survey titled "Pro Bono/Low Bono Legal Services Survey." You must complete the required information in the [Pro Bono/Low Bono Legal Services Survey](#) and upload the Pro Bono/Low Bono [Authorization Agreement](#) to the survey to complete the intake process.

LA SEED Rental Assistance Grant Program



In partnership with Elevate Impact LA, the City of Los Angeles Department of Cannabis Regulation is disbursing \$5 million in funding from the 2022 Cannabis Equity Grant for Local Jurisdictions.

SEED Rental Assistance Grant funds may be used for the following purposes:

- To pay rent or a security deposit pursuant to a fully executed commercial lease
- To finance up to one month of back rent due on a fully executed commercial lease
- To secure a binding Letter of Intent by paying the required security deposit
- To assist with build out or construction costs for the purposes of renovating a location to operate a licensed commercial cannabis storefront retail location

LA SEED Rental Assistance Grant Program



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- SEED 1.0
 - The SEED 1.0 Rental Assistance Grant Program utilizes \$4 million in funding from the Cannabis Equity Grant for Local Jurisdictions to provide financial assistance to Phase 3 Retail Round 1 Verified Social Equity Individual Applicants and Licensees.
 - Applicants may apply to receive a financial grant of up to \$50,000.

First Disbursement Course Requirement: Commercial Leases & Contract Negotiations Parts 1 & 2.

Second Disbursement Course Requirement: Business Planning & Operational Development

Third Disbursement Course Requirement: Third “elective” course may be chosen by the applicant but must be selected from the DCR LMS.

LA SEED Rental Assistance Grant Program



- SEED 2.0
 - The SEED 2.0 Rental Assistance Grant Program utilizes \$1 million in funding from the Cannabis Equity Grant for Local Jurisdictions to provide financial assistance to verified Social Equity Individual Applicants and Licensees who: (1) are seeking Temporary Approval or a License for license type that is not retail commercial cannabis activity; (2) have passed the Pre-Application Review stage with a compliant proposed Business Premises; and (3) have executed lease and/or binding Letter of Intent for that proposed Business Premises.
 - Applicants may apply to receive a financial grant of \$10,000.

Disbursement Course Requirement: Commercial Leases & Contract Negotiations Parts 1 & 2.

LA SEED Rental Assistance Grant Program Statistics



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- The Department hosted a series of 4 Lunch and Learns that walked verified SEIAs through the SEED Rental Assistance grant application process.
- 181 verified Social Equity entrepreneurs have received grants of up to \$50,000 deposited **directly into their bank accounts**



LA SEED Rental Assistance Grant Program



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\$4,415,000 DISBURSED TO 181 RECIPIENTS



**SEED 2022 RENTAL
ASSISTANCE GRANT
PROGRAM**



- SEED 1.0-
 - \$3,735,000 disbursed
- SEED 2.0-
 - \$680,000 disbursed

The SEED Rental Assistance Grant application period opened on September 30, 2022 and closed on March 30, 2023.

Agenda Item #4: Report on the Licensing Program



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Licensing Program Updates:

No. of Business Premises By Phase and Record Status



- Phase 1 - Existing Medical Marijuana Dispensaries (EMMDs)
- Phase 2 - Non-Retail EMMD Suppliers
- Phase 3 - General and Social Equity Businesses
 - Retail Round 1
 - Retail Round 2
 - Social Equity
 - General

Licensing Program Updates:

No. of Business Premises By Phase and Record Status



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| | Licensed Business Locations | | Business Locations in the Application Pipeline | | | | Total Number of Business Locations by Phase |
|--|-----------------------------|----------------------------|--|--|-----------------------------------|--------------------------|---|
| | Annual Licenses Issued | Temporary Approvals Issued | Pending Application "Local Compliance Underway" | Pending Public Convenience or Necessity (PCN) Requests | "Eligible for Further Processing" | Pending Pre-Applications | |
| | LIC | TMP | APP | PCN | PREAPP | PREAPP | |
| LAMC 104.07 (Phase 1) | 0 | 188 | 23 | N/A | 1 | 0 | 212 |
| LAMC 104.08 (Phase 2) | 0 | 382 | 31 | N/A | 9 | 0 | 422 |
| LAMC 104.06.1(b) (Phase 3 Retail Round 1) | 0 | 95 | 69 | N/A | 26 | 0 | 190 |
| LAMC 104.06.1(c) (Phase 3 Retail Round 2) | 0 | 4 | 7 | N/A | 25 | 0 | 36 |
| LAMC 104.06.1(d) (PCN) | 0 | 1 | 4 | 0 | 0 | 0 | 5 |
| LAMC 104.06.1(e)/(f) (Delivery/Non-Retail) | 0 | 129 | 91 | N/A | 145 | 0 | 365 |
| General Application Processing | 0 | 74 | 33 | N/A | 21 | 0 | 128 |
| LAMC 104.09 (Testing Labs) | 0 | 10 | 3 | N/A | 2 | 0 | 15 |
| Total Number of Businesses by Stage | 0 | 883 | 261 | 0 | 229 | 0 | 1373 |

Licensing Program Updates:

No. of Licenses By Phase



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| | Retail License Types | | Non-Retail License Types | | | | | | Total Number of Licenses by Phase |
|---|-----------------------------------|---------------------------------------|--------------------------|------------------------|--------------|-----------------------------|----------------------------|-----------|-----------------------------------|
| | Retail Storefront (On-Site Sales) | Retail Non-Storefront (Delivery Only) | Cultivation | Cultivation w/o Canopy | Distribution | Distribution Transport Only | Non-Volatile Manufacturing | Testing | |
| LAMC 104.07 (Phase 1) | 178 | N/A | 100 | 1 | 107 | 0 | 87 | N/A | 473 |
| LAMC 104.08 (Phase 2 Tier 1 or 2) | N/A | 1 | 83 | 0 | 72 | 0 | 56 | N/A | 212 |
| LAMC 104.08 (Phase 2 Tier 3) | N/A | N/A | 212 | N/A | 185 | 0 | 154 | N/A | 551 |
| LAMC 104.06.1(b) (Phase 3 Retail Round 1) | 92 | 1 | N/A | 0 | N/A | N/A | N/A | N/A | 93 |
| LAMC 104.06.1(c) (Phase 3 Retail Round 2) | 4 | 0 | N/A | 1 | N/A | N/A | N/A | N/A | 5 |
| LAMC 104.03 Public Convenience or Necessity | 1 | N/A | 0 | N/A | N/A | N/A | N/A | N/A | 1 |
| LAMC 104.06.1(e)/(f) (Delivery/Non-Retail) | N/A | 129 | 0 | 2 | 15 | N/A | 9 | N/A | 155 |
| General Application Processing | N/A | N/A | 0 | 1 | 61 | 1 | 38 | N/A | 101 |
| LAMC 104.09 (Testing Labs) | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 10 | 10 |
| Total Number of Licenses by Type | 275 | 131 | 395 | 5 | 440 | 1 | 344 | 10 | 1601 |

Licensing Program Updates:

No. of Licenses By Equity Status



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| | Retail License Types | | Non-Retail License Types | | | | | | Total Number of Licenses by Phase |
|----------------------|----------------------|----------------------------------|--------------------------|------------------------|--------------|-----------------------------|----------------------------|-----------|-----------------------------------|
| | Retail Storefront | Retail Non-Storefront (Delivery) | Cultivation | Cultivation w/o Canopy | Distribution | Distribution Transport Only | Non-Volatile Manufacturing | Testing | |
| Social Equity | 97 | 131 | 82 | 3 | 88 | 0 | 67 | N/A | 468 |
| General | 178 | 0 | 313 | 2 | 352 | 1 | 277 | 10 | 1133 |
| Total | 275 | 131 | 395 | 5 | 440 | 1 | 344 | 10 | 1601 |

Licensing Program Updates:

Council File no. 21-1083-S1



Beginning in April 2022, the Department of Cannabis Regulation (DCR) met with stakeholders to identify and develop a course of action to improve local commercial cannabis regulation.

On October 13, 2022, DCR transmitted its recommend amendments to Article 4, Chapter X of the Los Angeles Municipal Code (LAMC) to reorganize, clarify and establish necessary procedures for the administration of the City's commercial cannabis licensing and Social Equity Program.

Licensing Program Updates:

Council File no. 21-1083-S1



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On February 28, 2023, the Los Angeles City Council requested the Office of the City Attorney to prepare and present an ordinance to effectuate the recommended amendments.

On May 16, 2023, the Planning and Land Use Management Committee considered a draft ordinance to effectuate the amendments approved by City Council on February 28, 2023.

On May 23, 2023, the City Council considered a draft ordinance to effectuate the amendments approved on February 28, 2023.

Licensing Program Updates:

Council File no. 21-1083-S1 cont.



Several new subdivisions would be added to the LAMC:

- DCR shall cease accepting new Temporary Approval (TA) Applications from General Applicants by May 31, 2023.
 - TA renewal Applications, that are timely filed, will be accepted through the 2027 renewal period (February 28, 2027).
- DCR shall cease accepting new TA Applications from Social Equity Applicants by July 31, 2023.
 - TA renewal Applications, that are timely filed, will be accepted through the 2027 renewal period (February 28, 2027).
- Temporary Approval Licenses issued for calendar year 2027 may not be renewed and shall expire on December 31, 2027 after 11:59pm.

Licensing Program Updates:

Council File no. 21-1083-S1 cont.



- Temporary Approval Applications abandoned for any reason after July 1, 2023, shall be refiled as an Annual Application.
- The refiling process shall be initiated through the DCR Licensing Portal within three (3) calendar years of the date DCR notifies the Applicant by electronic mail that the original Application is deemed abandoned.
 - This extension of time also applies to TA Applications abandoned in 2022.
- Annual Application process will be open to all Applicants.
- The inspection requirements shift to after Annual Licenses are issued.
- An Operating Permit will be issued after the Final Inspection is passed.

Licensing Program Updates:

Council File no. 21-1083-S1 cont.



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- DCR will publish updated Rules and Regulations to reflect the adopted changes.
- DCR will updates forms and information procedure bulletins to reflect the adopted changes.
- The DCR Licensing Portal will be updated and the Annual Application record will be available in June 2023 to all Applicants.
- The Executive Director may begin approving Annual Applications this summer.
- The Cannabis Regulation Commission may begin approving Annual Applications this fall.

Agenda Item #5: Report on the Compliance and Enforcement Program



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Compliance and Enforcement Program

GOALS

- **BE PROACTIVE:** EDUCATION AND OUTREACH, MONITOR AND PROMOTE COMPLIANCE
- **BE TRANSPARENT:** INFORMATION SHARING, EASILY ACCESSIBLE
- **BE CLEAR:** ARTICULATE RULES, POLICIES AND DEADLINES
- **BE RESPONSIVE:** PROVIDE COMPLAINT STATUS FEATURE/EMAIL STATUS UPDATE
- **BE COLLABORATIVE:** ENCOURAGE INPUT FROM STAKEHOLDERS

COMPLIANCE = PROACTIVE

- OUTREACH + EDUCATION
- REGULAR COMMUNICATIONS
- WEBINARS
- COMPLIANCE INSPECTIONS

ENFORCEMENT = REACTIVE PROGRESSIVE ENFORCEMENT:

- NOTICE TO CORRECT
- NOTICE OF VIOLATION
- NOTICE OF SUSPENSION
- NOTICE OF REVOCATION

Progressive Enforcement



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- All Operators must submit Attestation of Compliance with Rules & Regs ([ENF-3003-FORM](#)).
- Due within 30 days of the beginning date of operations.
- **DCR may contact the Operator prior to issuance of NTC (if applicable).
- DCR conducts investigation
- DCR issues NTC if violation(s) is found.
- NTC does not include penalty fees, only administrative costs.
- DCR issues NOV if violations are not corrected within the time frame allotted in the NTC.
- NOV is appealable to an Administrative Hearing Officer.
- NOV carries hefty penalties \$\$\$\$.
- DCR may suspend or revoke the license if compliance is not achieved or penalties are not paid.



CITY OF LOS ANGELES DEPARTMENT OF
**CANNABIS
REGULATION**

LICENSEE ATTESTATION:
OPERATIONAL RULES AND REGULATIONS

ENF-3003-FORM

Licensee (Legal Entity Name): _____
Business Premises Location #1: _____
Business Premises Location #2: _____
Business Premises Location #3: _____
Legal Business Entity Record No.: LA-B-_____ Beginning Date of Operations: _____

Instructions: Pursuant to Regulation No. 5(A)(2)(vii) of the Rules and Regulations for Cannabis Procedures, Licensees are required to complete this compliance attestation to declare the Licensee received, read, and understands all applicable operational regulations described therein. ENF-3003-FORM must be signed by, at a minimum, (1) a simple majority* of the Licensee's Owner(s) or the Authorized Agent* **and**, if applicable, (2) the Social Equity Individual Applicant. The Licensee is required to provide a copy of the Rules and Regulations for Cannabis Procedures to any and all Primary Personnel, managers, and the person-in-charge. Please email a completed and fully executed attestation to DCRcompliance@lacity.org.

PLEASE NOTE: This ENF-3003-FORM must be submitted to the Department of Cannabis Regulation (DCR) within 30 days from the date an entity begins operations.

*Signatures are required from a sufficient number of Level 1 Owners to constitute a majority (51%) of the ownership of the Applicant or Licensee. "Level 1 Owners" are the natural persons or entities that own the Applicant or Licensee entity directly without any intervening entities or persons. If a Level 1 Owner is an entity, the CEO or President, or equivalent executive position, may sign on behalf of the entity.

The individuals below acknowledge that they have received a copy of [Regulation No. 5](#) titled "Operational Requirements and Violations," and agree to abide by and comply with them.

| | | | |
|---------------|--------------------|----------------|---------------|
| _____ Name | _____ Signature | _____ Title | _____ Date |
| _____ Name | _____ Signature | _____ Title | _____ Date |
| _____ Name | _____ Signature | _____ Title | _____ Date |
| _____ Name | _____ Signature | _____ Title | _____ Date |



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Licensee Attestation



Emblem Placard Program and Health Permit



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- Facilitated in coordination with the Los Angeles County Department of Public Health (DPH), specifically through their Cannabis Compliance and Enforcement Program (CCEP).
- DPH conducts health and safety inspections for the City of Los Angeles per an executed agreement.
- Only retail cannabis facilities can participate in the Emblem Placard Program.
- All commercial cannabis businesses are required to obtain a Health Permit from DPH prior to DCR's issuance of an Operating Permit for that business.
- The Site Evaluation Process is a modified, less costly process to obtain a Health Permit; does not require submittal of plans to DPH;
- ***Only existing cannabis businesses **with Temporary Approval from DCR are eligible to request a site evaluation** provided the location has all the required City permits and approvals (Certificate of Occupancy for the use).

Emblem Placard Program and Health Permit



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- DCR conducted a [webinar](#) alongside DPH about the Commercial Cannabis Facility Public Health Inspections Compliance and Emblem Program on April 28, 2022.
- DPH verifies items that impact the public health and safety such as:
 - General Sanitation (vermin, construction requirements)
 - Equipment standards and requirements
 - Water supply safety
 - Produce safety (storage, packaging)
 - Employee health, hygiene

Emblem Placard Program



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DCR Performs Research

DCR staff reviews building permits and C of Os' on LADBS online building records search database and saves latest records + BP Diagram provided to DCR by Licensee. Verification form is initiated for LADBS to complete.

DCR Publishes Eligible Locations

DCR publishes the list of Business Premises locations on its website.

Placard is Issued by LACDPH

If the location passes the Site Evaluation, the Emblem Placard will be issued upon payment of the Health Permit Fee.

DBS verifies use at BP locations

LADBS reviews records provided by DCR and determines if the permitted use per building records is consistent with the retail use as proposed by licensee; DBS completes verification form and returns to DCR.

LACDPH Coordinates Site Evaluation with Licensee

LACDPH only accepts site evaluation requests from licensees whose Business Premises locations have been verified to have all the required permits and approvals from the City (i.e. Certificate of Occupancy).

Emblem Placard Program



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Locations Issued a Emblem Placard (28)

8016 W MELROSE AVE, LOS ANGELES, CA 90046

8163 W MELROSE AVE, LOS ANGELES, CA 90046

5740 N LANKERSHIM BLVD, NORTH HOLLYWOOD, CA 91601

10842 W MAGNOLIA BLVD, HOLLYWOOD, CA 91601

12458 W MAGNOLIA BLVD, VALLEY VILLAGE, CA 91607

11705 W VENTURA BLVD, STUDIO CITY, CA 91604

11557 W VENTURA BLVD, STUDIO CITY, CA 91604

11000 W RANDALL ST, LOS ANGELES, CA 91352

14518 - 14526 W ERWIN ST, VAN NUYS, CA 91411

712 S LINCOLN BLVD, VENICE, CA 90291

10655 W PICO BLVD, LOS ANGELES, CA 90064

1411 - 1419 S WESTWOOD BLVD, LOS ANGELES, CA 90024

748 - 750 S VERMONT AVE, LOS ANGELES, CA 90005

8311 W BEVERLY BLVD, LOS ANGELES, CA 90048

13030 W SAN VICENTE BLVD, LOS ANGELES, CA 90049

6322 N FALLBROOK AVE, WOODLAND HILLS, CA 91367

5441 N TOPANGA CANYON BLVD, WOODLAND HILLS, CA 91367

15460 W DEVONSHIRE ST, MISSION HILLS, CA 91345

8222 N TAMPA AVE, RESEDA, CA 91335

7132 W FOOTHILL BLVD, TUJUNGA, CA 91042

1115 - 1117 W 190TH ST, GARDENA, CA 90248

1570 S WESTERN AVE, UNIT 102 & 104, LOS ANGELES, CA 90006

2306 S VERMONT, LOS ANGELES, CA 90007

316 W FLORENCE AVE, LOS ANGELES, CA 90003

4324 W JEFFERSON BLVD, LOS ANGELES, CA 90016

3318 W VENICE BLVD, LOS ANGELES CA 90019

8300 S NORMANDIE AVENUE, LOS ANGELES, CA 90044

2334 FLETCHER DR, LOS ANGELES, 90039

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

Home > Complaint Form > Commercial Cannabis Activity Complaint Portal

Commercial Cannabis Activity Complaint Portal

INTERNAL/EXTERNAL STATUS

Start Here

Detail

Location

More Information

City Relationship

Please choose one of the following: *

- ☐ I am a member of the public and want to file a new commercial cannabis complaint
- ☐ I represent a State, County or City Agency and want to file or follow-up on a notice of non compliance
- ☐ I want to check the Status of a Complaint

NEXT

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- ☐ I am a member of the public and want to file a new commercial cannabis complaint.
- ☐ I represent a State, County or City Agency and want to file or follow-up on a notice of non compliance.
- ☐ I want to check the status of a complaint.

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

[Home](#) > [Complaint Form](#) > [Commercial Cannabis Activity Complaint Portal](#)

Commercial Cannabis Activity Complaint Portal

| INTERNAL/EXTERNAL/STATUS | Start Here | Detail | Location | More Information |
|--------------------------|------------|--------|----------|------------------|
| ✓ | | | | |

Complaint Contact Information. DCR will use your contact information to provide updates related to the complaint or if DCR needs additional information to investigate the complaint. However, please note that all information and records submitted to DCR, including but not limited to your name, contact information, and the content of the complaint, may be publicly disclosed in response to a California Public Records Act request (Government Code section 6250 et seq.), as permitted by the Information Practices Act (Civil Code section 1798 et seq.), to another government agency as required by state or federal law, in response to a court or administrative order, a subpoena, or a search warrant.

| | |
|----------------------|----------------------|
| First Name | Last Name |
| <input type="text"/> | <input type="text"/> |
| Email Address | |
| <input type="text"/> | |
| Phone 1 - Type: | Phone 1: Number |
| <input type="text"/> | <input type="text"/> |
| Phone 2 - Type: | Phone 2: Number |
| <input type="text"/> | <input type="text"/> |

[PREVIOUS](#)

[NEXT STEP](#)

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

Commercial Cannabis Activity Complaint Portal

INTERNAL/EXTERNAL/STATUS



Start Here ✓

Detail

Location

More Information

Please briefly describe the nature of your complaint and provide specific information that will assist DCR in its investigation, such as dates, the approximate time of the incident, cannabis business employee names (if known) etc. Please note that DCR may only investigate complaints related to licensed commercial cannabis activity. If your complaint is related to an illegal or unlicensed commercial cannabis activity, it will be referred to LAPD for appropriate action and you will be notified, if you provided your email address.

Description *

PREVIOUS

NEXT STEP

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

[Home](#) > [Complaint Form](#) > [Commercial Cannabis Activity Complaint Portal](#)

Commercial Cannabis Activity Complaint Portal

| | | | | |
|-------------------------------|--------------|----------|----------|------------------|
| INTERNAL/EXTERNAL/STATUS ✓ | Start Here ✓ | Detail ✓ | Location | More Information |
|-------------------------------|--------------|----------|----------|------------------|

Please provide information about the commercial cannabis business related to the complaint.

Name of the Commercial Cannabis Business related to the complaint (and/or provide a street address below)

Street address related to the complaint

City

State

Zip Code

[PREVIOUS](#)

[NEXT STEP](#)

DCR Commercial Cannabis Complaint Portal



**CANNABIS
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COMMISSION**

[Home](#) > [Complaint Form](#) > Commercial Cannabis Activity Complaint Portal

Commercial Cannabis Activity Complaint Portal

INTERNAL/EXTERNAL/STATUS



Start Here



Detail



Location



More Information

Is there any additional information? (you may upload these type of files: jpg, png, gif, bmp, and webp)

Choose File

No file chosen

[PREVIOUS](#)

[SUBMIT YOUR COMPLAINT](#)

DCR Commercial Cannabis Complaint Portal



**CANNABIS
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COMMISSION**

Communicating with Complainant

The Department of Cannabis Regulation has received your report. Your case has been assigned number: **COM-013898-2023**. Please keep a copy of this receipt for your records. A copy of this receipt will be automatically emailed to you, if you provided an email address. ✕

As we process your report for investigation, if you have provided identifying and/or contact information, a staff member from our Compliance and Enforcement Division will contact you to discuss your allegations and/or gather additional preliminary information. If you have any supporting documents related to your complaint, please share them with the Compliance and Enforcement Investigator assigned to your case. In the meantime, should you have any questions, please contact our office at dccrcompliance@lacity.org. Please reference your complaint number in all correspondence.

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

Subject: Complaint Received - **COM-013901-2023** CRM:0153891

Print x Reply x



DCR Email Auto Response <DCRcompliance@lacity.org>

to: you

We appreciate your feedback and/or concern. We are working to investigate and resolve the issue you raised, and will be in touch if we need further information. Please refer to
Case Number: COM-013901-2023
Reference Number: 89490

Thank you,
Department of Cannabis Regulation
Compliance Team

(COM-3000-EMAIL-PTL)

COM-013901-2023

Reply

Forward

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

Commercial Cannabis Activity Complaint Portal

INTERNAL/EXTERNAL/STATUS ✓

Agency & Contact Information

Enforcement Information

Multi-Agency Commercial Cannabis Activity Portal

This portal is intended for State, County and City agencies to communicate with the Department of Cannabis Regulation (DCR) regarding compliance and enforcement actions, notices, or activities related to businesses engaged in Commercial Cannabis Activity.

You will be able to return to this portal to update the status of enforcement and/or request that DCR take its own enforcement action. The following types of activity should be reported: (1) if the licensee has not made substantive progress towards compliance with your agency's requirements or orders to correct (i.e. obtaining all the necessary permits, inspections, or licenses to operate); (2) if your agency has determined, based on evidentiary facts, that the licensee's use or conduct at the Business Premises poses an imminent threat to life or public safety; or (3) if the licensee is conducting Commercial Cannabis Activity without an active State license for that Commercial Cannabis Activity.

You may email DCRCompliance@lacity.org if you have specific questions. Please use this portal to submit, update and track all enforcement actions related to businesses engaged in Commercial Cannabis Activity who currently hold a license (Temporary Approval or Annual License) issued by DCR.

Agency Information (Required):

Agency *

Division (Optional)

Council District

Contact Information (Required):

First Name:

Last Name:

Title:

Work Email Address:

Work Phone Number:

PREVIOUS

NEXT STEP

Multi-Agency Complaint Portal

- Allows outside agencies to submit their NOV's or other notices issued to a cannabis business
- Allows DCR to prioritize and manage agency complaints separately.

-

DCR Commercial Cannabis Complaint Portal



**CANNABIS
REGULATION
COMMISSION**

Checking on the Status of a Complaint

Department of Cannabis Regulation Complaint Search Page

Complaint Number:

COM-0139011-2023

Reference Number:

69400

Submit

RETURN

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CED's Complaint Portal by the Numbers



CANNABIS
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DCR Complaint Portal

Since August 2018

6,443*

Complaints received

1,552

Referred to LAPD

4,389

Closed

21

Open

481

Under CED
investigation

*As of June 13, 2023



CITY OF LOS ANGELES DEPARTMENT OF
CANNABIS
REGULATION